CASE STUDY:	"DOT Web Agility IDIQ"

TRUETANDEM CLIENT:	Department of Transportation (DOT)
MICROSOFT SOLUTIONS:	SharePoint
TRUETANDEM PROJECT LEAD:	David Tilghman

TrueTandem partners with the DOT across a vast scope of services to help DOT realize its vision of being a leader in web development in the Federal Government.

True Tandem supports DOT's Web Agility with a visionary and creative team of industry experts in open government data, Cloud hosting and security, web design, hosting, application development, social collaboration, Microsoft enterprise application deployment and emerging web technologies.

The Challenge.
The Department of Transportation's Chief Information Officer needed a way to provide its 12 customer organizations (ranging from the Federal Highway Administration to the Federal Aviation Administration) with swift and agile responses to their needs to capitalize on the web. To solve this problem, the DOT established the Web Agility BPA, a $25M/5 year full SharePoint Lifecycle Support contract focused on providing an internal "SharePoint as a Service" capability across the entire DOT enterprise.

The TrueTandem Solution.
DOT selected TrueTandem as one of the companies that will provide the DOT OCIO's customers support in the development of websites, applications and web platforms. Under this IDIQ contract, True Tandem supports the rapidly growing DOT web environment specifically in the areas of Website support, application building and migration. A host of agile Web solutions are being evaluated and developed to support the rapidly growing DOT web environment specifically in the areas of Website support, application building, process improvement and migration from SharePoint 2007 to 2010, as well as DOT legacy applications.

The scope of the DOT Web Agility IDIQ is vast; TrueTandem brings to it a visionary and creative team of industry experts in open government data, Cloud hosting and security, web design, social collaboration, hosting, application development, Microsoft enterprise application deployment and emerging web technologies. TrueTandem is helping DOT realize its vision of being a leader in web development in the Federal Government.

To date, TrueTandem has performed numerous tasks under this IDIQ contract:
- **The Office of the Secretary (OST).** TrueTandem has upgraded and migrated several disparate SharePoint 2007 farms to the central OST managed SharePoint 2010 Farm. TrueTandem has also migrated the central OST farm to a secure hosted cloud infrastructure (Terremark, due to existing contractual obligations of DOT), and is now reviewing more "dynamic" cloud hosting alternatives for the DOT SharePoint 2010 instance such as that provided by Amazon Web Services and RackSpace. Under the direction of OST staff, TrueTandem has been leading the effort to maintain and update the DOT intranet SharePoint sites in areas such as branding, information architecture, front-end coding, etc.
- **Research and Innovative Technology Administration (RITA).** Under the direction of OST staff, TrueTandem has been leading the effort to maintain and update the TransportationResearch.gov site in areas such as branding, information architecture, front-end coding, etc.
- **Federal Highway Administration (FHWA).** Under the direction of FHWA staff, TrueTandem has been leading the effort to migrate (from Lotus Domino to SharePoint 2010) and update the FHWA Every Day Counts (EDC) initiative site in areas such as branding and COTS discussion board integration.

Results.
The Department of Transportation has a reliable, capable "go to" source for its SharePoint needs. TrueTandem reduces the cost of SharePoint development efforts by maximizing code, methodology and process reuse as well as through the efficient assignment and management of human resources.

For more information on how TrueTandem can help your organization maximize its IT investment, contact sales@truetandem.com or 703-889-6011.